

**National Benefit Partners:**

NBP is Fidelity Life's worksite distribution partner with offices in Los Angeles and Philadelphia. For information on Fidelity Life Worksite and Association products and processes:

West Coast Office:

Brian Jund 714-255-0280

[bjund@nationalbenefitpartners.com](mailto:bjund@nationalbenefitpartners.com)

East Coast Office:

Frank Doherty 610-647-2010

[fdoherty@nationalbenefitpartners.com](mailto:fdoherty@nationalbenefitpartners.com)

**Administration:**

Phone: 877-352-3303

Fax: 603-357-0250

**Market Support:**

For administrative support, new client billing set up, to request case underwriting offers, case underwriting questions, enrollment scheduling, enrollment supplies, and to submit new applications.

The Case Underwriting process begins with information submitted to NBP or the Market Support Department. To discuss a particular case or case underwriting, contact Market Support:

Bonnie Gagliardi	x266	<a href="mailto:bgagliardi@visfin.com">bgagliardi@visfin.com</a>	Manager Marketing Services
Lisa Brailey	x265	<a href="mailto:lbrailey@visfin.com">lbrailey@visfin.com</a>	Market Support
Jeanne Bennett	x201	<a href="mailto:jbennett@visfin.com">jbennett@visfin.com</a>	Market Support
Lyrice French	x256	<a href="mailto:lfrench@visfin.com">lfrench@visfin.com</a>	Market Support Asst.

**Certificate Underwriting**

For individual certificate underwriting and decisions, field underwriting questions and outstanding requirements:

April Sears	x260	<a href="mailto:asears@visfin.com">asears@visfin.com</a>	Team Leader Certificate Underwriting
Shelley Woonton	x261	<a href="mailto:swoonton@visfin.com">swoonton@visfin.com</a>	Certificate Underwriter

For information on all pending policies and outstanding requirements:

Doreen Carroll	x281	<a href="mailto:dcarroll@visfin.com">dcarroll@visfin.com</a>	Certificate Underwriting Asst.
Davina VanValkenburg	x245	<a href="mailto:dgolden@visfin.com">dgolden@visfin.com</a>	Certificate Underwriting Asst.

**Billing and Deductions / Premium Accounting**

For questions on billing for new cases:

First Billings:

Jackie Buchanan	x231	<a href="mailto:jbuchana@visfin.com">jbuchana@visfin.com</a>	Manager Premium Accounting
-----------------	------	--	----------------------------

Premium Accounting Rep Employer deduction management and deduction notifications:

Penny Corliss	x258	<a href="mailto:pcorliss@visfin.com">pcorliss@visfin.com</a>	
Lynn Collins	x244	<a href="mailto:lcollins@visfin.com">lcollins@visfin.com</a>	

**Premium Accounting Call Center - Ext. 1**

Contact Premium Accounting for any deduction or billing questions.

**Commission Accounting**

Linda Blanchard            x228    [lblancha@visfin.com](mailto:lblancha@visfin.com)    Manager Commission Accounting

**Customer Service Call Center – Ext. 3**

Contact Customer Service for any inforce certificate questions or changes.

Customer Service has certificate information at their fingertips and they are all trained to handle all inforce questions.

**Death Claims**

Vicky Maguire            x264    [vmaguire@visfin.com](mailto:vmaguire@visfin.com)    Customer Service Rep  
Scott Landry            x253    [slandry@visfin.com](mailto:slandry@visfin.com)    Customer Service

**Overseeing Operations & Administration:****New Business & Certificate Underwriting / VP of Administration**

Vision's Operations and Administration area include Market Support, New Business, Premium Accounting, Certificate Holder Services / Customer Service and Claims Departments.

Tom Lentocha            x247    VP of Administration:  
Market Support, New Business & Certificate Underwriting, Premium Accounting, Certificate Holder Services / Customer Services

Nancy D'Aleo            x259    Manager:  
New Business & Certificate Underwriting  
Certificate Holder Services / Customer Service